

Subject: Important Announcement: Igor's Transition and Continuity of Support

Dear Valued Igor Customers,

We hope this email finds you well. We are writing to inform you about an important development regarding Igor, as well as to assure you of continued support for your existing Igor products. After careful consideration, Igor has made the difficult decision to close its operations. However, we are pleased to inform you that Digital Building Solutions will be acquiring all of Igor's existing inventory and taking on responsibility for customer service and Day 2 support as you find the need.

Digital Building Solutions has a proven track record in the industry, specializing in providing innovative solutions for building automation and energy management. They are committed to maintaining the high standards meticulous design detail and have completed the largest number of successful IGOR based PoE installations.

Throughout this transition, Digital Building Solutions will be your main point of contact for any questions, concerns, or ongoing support needs. We are confident that their experienced team, led by Scott Panzer, Randy Wolford, and Alan Pittard, will ensure a seamless transition for you and your organization.

For questions, please contact Alan Pittard at:

Apittard@dbb-poe.com
212.864.2300

Or you can connect with the team at: dbb-poe.com/support

If you have any ongoing support agreements, Digital Building Solutions will work closely with you to transition them. They are eager to learn more about your specific needs and requirements, and they are committed to providing the highest level of service to help you achieve your goals.

We sincerely apologize for any inconvenience caused by this change, and we want to express our heartfelt gratitude for your continued support as an Igor customer. We are confident that Digital Building Solutions will offer you the expertise and assistance needed to ensure a smooth and successful transition.

Warm regards,